

Winter Reminders

Outside Faucets:

This is just a reminder that Outside faucets (sill cocks) are freeze-proof, but in order for this feature to be effective, you must remove hoses during cold weather, even if the faucet is located in your garage. If a hose is left attached, the water that remains in the hose can freeze and expand back into the pipe, causing a break in the line.

Repair of a broken line that connects to an exterior faucet is a maintenance item unless the freeze occurred as a result of a defect in the installation of the sill cock. Note that Classic Homes does not warrant the repair of sill cocks or repair any consequential damage that results from Homeowners failure to remove a hose or any faucet device.

Severe Weather:

During severe weather it is not uncommon for rain and snow to enter the residence through attic vents and for shingles to become loose or blow off. Damage that results from Severe Weather is excluded from the Limited Warranty unless the damage results from a defect in the installation of the roof or attic vents.

Snow and Ice:

Ice Build ups may develop in the gutters and downspouts during extended periods of cold as the snow melts off of the roof. In addition to ice build ups in gutters and downspouts, it is not uncommon for ice to form on walkways as a result of the ice build up in the gutters and downspouts. The Homeowner is responsible for the removal of any ice that may build up or accumulate during these periods. Ice build up in the gutters and downspouts as well as ice accumulation on walkways that result form ice build ups in the gutters and downspouts is not covered by the Limited Warranty. Since it is the Homeowners responsibility to remove any ice that may accumulate on the walkways, Classic Homes is not responsible for any incidents that may occur as a result of the Homeowners failure to remove the ice.

If you have any further questions, please review your Homeowners manual or submit an online service request at <u>classichomes.com/customer-service</u> or call 719-592-9333 and ask for the Customer Service Team.

Thank you for your purchase of a Classic Home!