



# FURNACE - NO HEAT

## *Troubleshooting Tips*



### **BEFORE CALLING FOR SERVICE, CHECK THE FOLLOWING**

- Thermostat is set to "heat" and the temperature is set below the room temperature.
- Blower panel cover is installed correctly for the furnace blower (fan) to operate. This panel compresses a button that tells the blower it is safe to operate. Similar to the way a clothes dryer door operates, this panel pushes in a button that lets the fan motor know it is safe to come on. If that button is not pushed in, the furnace will not operate.
- Breaker on the electrical panel is on. (Remember, if a breaker trips you must turn it from the tripped position to the off position before you can turn it back on.)
- The on/off switch on the side of the furnace is on.
- Fuse in furnace is in good condition (see manufacturer literature for size & location).
- Gas line is open at the main meter and at the side of the furnace
- Filter is in clean condition which allows air flow.
- Vents in individual rooms are open.
- Air returns are unobstructed.

If the troubleshooting tips do not identify a solution, the information you gather will be useful to the service provider you call.

Just a reminder the components of the heating system are covered by the manufacturers warranty and are excluded from the Classic Homes Limited Warranty. Classic is only responsible for Defects resulting from the original installation.

*-Classic Homes, Customer Service Team*